

How to View McAfee Quarantined Email

To login to McAfee to view your quarantined mail, do the following steps:

1. Go to <https://portal.mcafeesaas.com/>
2. On the right side of the page, click on "Forgot your password or need to create a password".

Sign In
Language:
Email Address:
Password:

[Forgot your password or need to create a password?](#)

3. Enter in your email address and hit "next".

Change Password

* Email Address:
 Email password information to my primary email address
 Email password information to my Domain Contact

 Select to email the password information to your Domain Contact only if your primary email address is unable to receive email messages.

4. An email will be sent to you. Click on the link and you will be instructed to create a password.

A request to create the Control Console password for peter@centurync.com was made on 09/28/2010 09:48:00 AM HST (UTC-1000) from IP address 216.30.167.4. Please click the link below to create the password.

https://portal.mcafeesaas.com/passwd/set_password.php?uid=21072018998&did=21058424498;h=5c2894d6f73e499bc8029b1d5eab6eb&time=1285703280

If the link above is not active in your email client, you can manually copy and paste it into your web browser.

For security reasons, the link will expire at 09/28/2010 10:48:00 AM HST (UTC-1000).

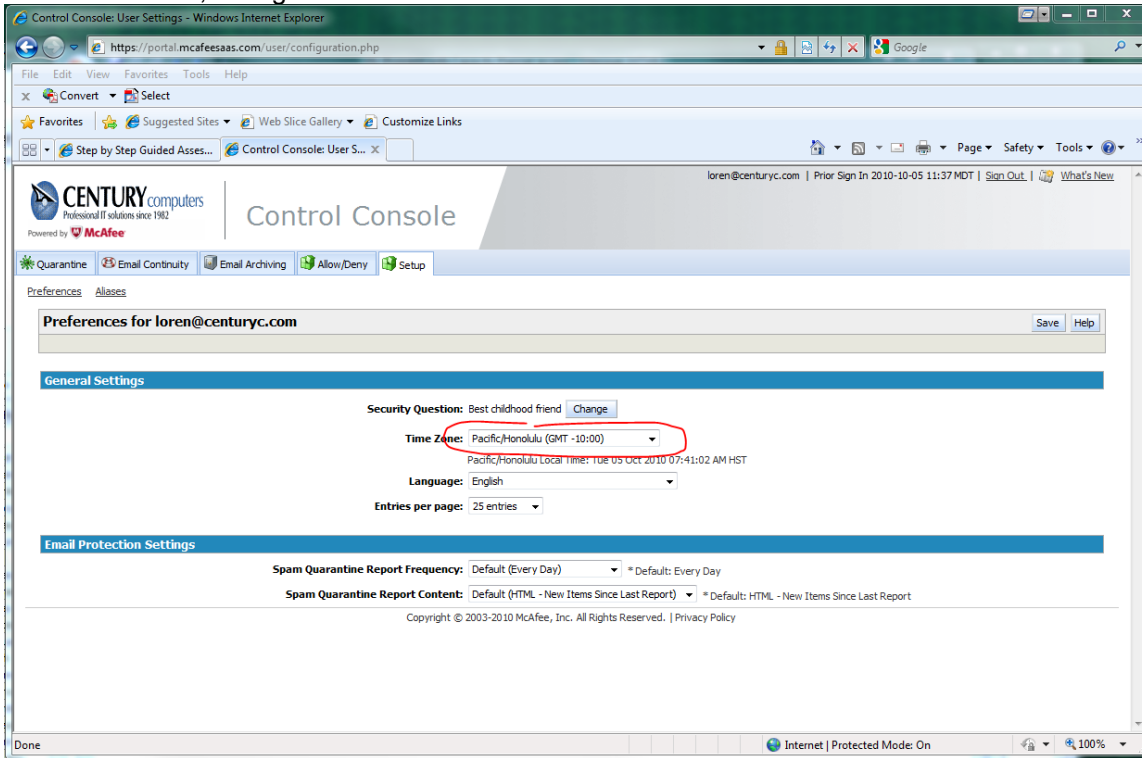
Regards,
McAfeeSaaSAdmin@mcafee.com

5. If this is the first time you are logging in, you will be asked to set a security question. Follow the prompts to configure your security question.

- The next screen is where your quarantined mail will be stored.
- If this is the first time you are logging in, make sure you change the time zone. Click on the “Setup” button on the right side of the screen.



- Under time zone, change it to Pacific/Honolulu and click the “Save” button.



- Click Quarantine to go back to your Quarantine.